

FIRST NATIONAL BANK

Pana • Assumption • Taylorville



"The Quality Bank"

PANA

306 S. Locust St.
Pana, IL 62557
(217) 562-3961

Bookkeeping (217) 562-INFO
csr@fnbpana.com

ASSUMPTION

215 S. Business St.
Assumption, IL 62510
(217) 226-3600

csr@fnbpana.com

TAYLORVILLE

600 W. Spresser St.
Taylorville, IL 62568
(217) 287-2003

taylorville@fnbpana.com

www.fnbpana.com



Why use FIRST Voice?

Have you ever tried balancing your checking account at 8 o'clock at night and need to know the checks that have cleared since your statement was cut?

Call FIRST Voice.

Need to transfer money from your savings to your checking to cover the check you just wrote?

Call FIRST Voice.

Need to find out if that automatic deposit was made to your account?

Call FIRST Voice.

Out of town and need to make your loan payment?

Call FIRST Voice.

Need to know your account balance?

Call FIRST Voice.

Want to find out your Instant Cash balance?

Call FIRST Voice.

Need to find out how much you have remaining on your line of credit?

Call FIRST Voice.

Need to know our ATM locations?

Call FIRST Voice.

Wonder what the balance on your loan is?

Call FIRST Voice.

Want to find out your current C.D. balance?

Call FIRST Voice.

Want to transfer funds from your savings to checking?

Call FIRST Voice.

Need to know your loan payment amount or balance?

Call FIRST Voice.

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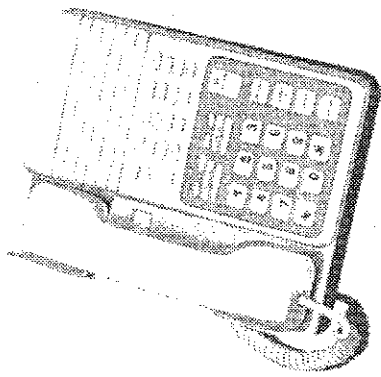
FIRST Voice

1-800-530-8568

*Information At
Your Fingertips . . .*

1-800-530-8568

FIRST Voice: 1-800-530-8568



First National Bank of Pana is proud to provide you with the telephone banking service, FIRST Voice. FIRST Voice allows you to gain access to your account information any time, day or night, from the convenience of a phone! Our FIRST Voice service is simple to use - all you need is your account number, a personal identification number, and a touch tone phone.

To begin using FIRST Voice, please register up to 5 telephone numbers by completing the form at the far right and returning it back to the Bank. Below are answers to questions regarding FIRST Voice that will help you utilize this service.

Why do I have to register my telephone numbers?
All calls to FIRST Voice are electronically verified using a phone number match. This test confirms that the incoming call originates from a current number you have provided the Bank.

How do I use FIRST Voice?
To use this service, call 1-800-530-8568. When you call FIRST Voice have your PIN and account number available and you are ready to access your account information.

How do I obtain a Personal Identification Number (PIN)?
The first time you access your accounts, please use the last four digits of the primary account holders Social Security Number. You will then be prompted to change it to any other four digit number. Once you have selected your new PIN, you will find that FIRST Voice is easy to follow through a series of menu options.

How do I transfer funds with FIRST Voice?
Through FIRST Voice, you can transfer funds between deposit accounts and/or loan accounts. However, this will involve you setting up these transfers initially in person at the Bank. These transfers will then be available to you via FIRST Voice at any time in the future. Keep in mind, you can only transfer funds between accounts that you are the primary or secondary owner. For other accounts or relationship types, please contact a customer service representative.

Who am I talking to when I call FIRST Voice?
When you call FIRST Voice you are greeted by a pleasant automated operator that will direct you through the FIRST Voice package. If you would like to speak to a First National Bank of Pana employee, you will need to call us at one of our three locations in Pana, Assumption or Taylorville.

Is this Service Safe?
Yes. You can only access information on accounts using your PIN.

Reply Form

(Please fill out and return to any facility of First National Bank)

Date of Birth: _____

Address: _____

City: _____

State: _____

Zip Code: _____

(Signature) _____

Home Phone: _____

Work Phone: _____

Cell Phone: _____

Other Phone: _____

Other Phone: _____

(Printed Name) _____